

MFR COURSE SCHEDULE

APRIL 2008 – MARCH 2010

MFR 100 - INTRODUCTION TO MANAGING FOR RESULTS (3 DAYS)		
<u>2008</u> JUNE 3, 4, 5 SEPTEMBER 10, 11, 12 DECEMBER 9, 10, 11	<u>2009</u> FEBRUARY 10, 11, 12 MAY 6, 7, 8 JULY 7, 8, 9 NOVEMBER 17, 18, 19	<u>2010</u> JAN 12, 13, 14 APRIL 7, 8, 9 JUNE 22, 23, 24 SEPTEMBER 14, 15, 16
Additional classes will be scheduled as needed.		
MFR 200 – DEVELOPING STRATEGIC GOALS, OBJECTIVES, AND STRATEGIES (1 DAY)		
TBA Classes will be scheduled as needed.		
MFR 201 - MECHANICS OF DEVELOPING PERFORMANCE MEASURES (1 DAY)		
TBA Classes will be scheduled as needed.		
MFR 202 - COLLECTING AND INTERPRETING PERFORMANCE DATA (2 DAYS)		
TBA Classes will be scheduled as needed.		
MFR 220 – MANAGING WITH MFR (1 DAY)		
TBA Classes will be scheduled as needed.		
MFR 250 – IMPROVING BUSINESS PROCESSES TO ACHIEVE OUTCOMES (2 DAYS)		
August 7 & 8, 2008 Additional classes will be scheduled as needed.		

MFR 300 – ACTIVITY BASED COSTING (2 DAYS)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 301 - SURVEYS AND DATA ANALYSIS (2 DAYS)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 303 – FACILITATING YOUR AGENCY’S STRATEGIC PLANNING TEAM (1 DAY)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 304 - DATA ANALYSIS AND MANAGEMENT USING SPSS (1 DAY)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 306 – ANALYZING DATA IN EXCEL (1 DAY)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 310 – PREPARING YOUR AGENCY FOR A PERFORMANCE MEASUREMENT AUDIT (1 DAY)
<p>October 9, 2008</p> <p>December 2, 2008</p> <p>Additional classes will be scheduled as needed.</p>
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<p>TBA</p> <p>Classes will be scheduled as needed.</p>

MFR 316 – MFR REFRESHER (1 DAY)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 317 – ENSURING DATA INTEGRITY (1 DAY)
<p>July 10, 2008</p> <p>October 29, 2008</p> <p>Additional classes will be scheduled as needed.</p>
MFR 320 – HOW TO AUDIT YOUR AGENCY’S PERFORMANCE MEASURES: A COURSE FOR INTERNAL AND LEGISLATIVE AUDITORS (1 DAY)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 400 – INTEGRATING CQI WITH MFR (1 DAY)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 410 – CONTINUOUS IMPROVEMENT FOR PERFORMANCE EXCELLENCE (2 DAYS)
<p>TBA</p> <p>Classes will be scheduled as needed.</p>
MFR 600 – USE OF MFR IN THE FORMULATION OF BUDGET REQUESTS (1 DAY)
<p>Registration, dates and location for this course are scheduled through DBM upon agency request.</p> <p>Please contact Rachel Monks on 410-260-7537 for more information.</p>